

# YANDISA

## UMVUZO BENEFIT

Dear Valued Member,

The **Yandisa Umvuzo Benefit** is designed to provide extra peace of mind when life throws you a curveball.

This benefit can extend your coverage under exceptional circumstances, helping you navigate times when existing benefits might fall short.

### WHAT IS THE YANDISA UMVUZO BENEFIT?

It's a **pre-authorised benefit extender** that can cover specific items within your existing plan. You can request up to **R50,000 per family per year**, provided the following criteria are met:



**Pre-Authorised:**

All requests require pre-approval and will be reviewed by our Clinical Committee.



**Benefit Extender:**

The item in question must be covered in your plan but may exceed your benefit limits.



**Exceptional Circumstances:**

The benefit only applies to extraordinary situations, like covering external medical appliances (e.g., a wheelchair) or additional wound care. Scheme exclusions won't qualify.

### HOW TO APPLY

1. Complete the application form available on our website.



DOWNLOAD THE  
YANDISA BENEFIT APPLICATION

OR

2. Reach out to our call centre for assistance.



CONTACT US TODAY!  
**0861 083 084**



Our Clinical Committee will review your application thoroughly, ensuring that your needs are addressed under this unique benefit.



### WHAT TO REMEMBER



The Yandisa Umvuzo Benefit **isn't gap cover** and can't be used to fill gaps between provider rates and Scheme reimbursements.



Exceptional circumstances matter, so our focus is on **extending coverage** to truly make a difference in your health journey.

The Yandisa Umvuzo Benefit will not cover scheme exclusions or apply to primary healthcare benefits.

If you have any questions about this new benefit or need assistance applying, contact us at [info@umvuzohealth.co.za](mailto:info@umvuzohealth.co.za).

We're here to help you lead a healthier, happier life.

**Yours in Health,  
Umvuzo Health Medical Scheme**



24/7/365 AUTHORISATION CENTRE  
**0861 083 084**



Find us on Facebook

[www.umvuzohealth.co.za](http://www.umvuzohealth.co.za)