



www.umvuzohealth.co.za

Alenti Office Park, Building D, 457 Witherite Road, The Willows, Pretoria, 0040.
 P.O. Box 1463, Faerie Glen, 0043. **T:** +27 (0) 12 845 0000 **F:** +27 (0) 86 670 0242
E: info@umvuzohealth.co.za Call Centre and Authorisations: **0861 083 084**

12 December 2023

To whom it may concern

2024 BENEFITS AND PROCEDURES

The year is coming to a close and the Umvuzo Health team would like to use this opportunity to thank providers who serviced our beneficiaries as well as provide you with a short summary of the benefits for 2024. This information is also available on our website at www.umvuzohealth.co.za

The Scheme has 6 options for 2024, namely: -

- Standard option;
- Ultra-Affordable option;
- Supreme option;
- Extreme option;
- Activator option (Nominated General Practitioner per beneficiary); and
- Ultra-Affordable Value option.

Services

<p>General Practitioners, medication, basic radiology and pathology, dental and optometry.</p>	<p>Standard, Ultra-Affordable and Ultra-Affordable Value options are re-imbursed on a Fee-for-service basis up to the available visits and relevant limits.</p> <p>No pre-authorisation is required and all accounts must be forwarded to UMVUZO HEALTH.</p>	<p>Supreme, Extreme and Activator options are re-imbursed on a Fee-for-service basis up to the available Family / Day-to-day limit and relevant limits.</p> <p>Activator beneficiaries have a Nominated General Practitioner which must be utilised by them.</p> <p>No pre-authorisation is required, and all accounts must be forwarded to UMVUZO HEALTH.</p>
<p>Specialists out of hospital.</p>	<p>Standard, Ultra-Affordable, Ultra-Affordable Value and Activator options require pre-authorisation on 0861 083 084.</p> <p>All accounts must be forwarded to UMVUZO HEALTH.</p>	<p>Supreme and Extreme options are re-imbursed on a Fee-for-service basis up to the available Family limit. No pre-authorisation is required, but is subject to available funds in the Family benefit.</p> <p>All accounts must be forwarded to UMVUZO HEALTH.</p>
<p>Hospitals and specialists in hospital.</p>	<p>All options require pre-authorisation and case management - please contact 0861 083 084 which is 24/7 available.</p> <p>All accounts must be forwarded to UMVUZO HEALTH.</p>	<p>All options require pre-authorisation and case management - please contact 0861 083 084 which is 24/7 available.</p> <p>All accounts must be forwarded to UMVUZO HEALTH.</p>

Please note that claims can be submitted electronically through the following switches: -

Activation and Destination codes

• Datamax All options to UMVUZO HEALTH	UMVUZOMA	
• eMD Extreme to UMVUZO HEALTH	EMD569	
Supreme to UMVUZO HEALTH	UMVU03	
Standard to UMVUZO HEALTH	EMD222	
Ultra Affordable to UMVUZO HEALTH	EMD223	
Ultra Affordable Value to UMVUZO HEALTH	UMV003	
Activator to UMVUZO HEALTH	EMD617	
• Ediserv/Medilink All options to UMVUZO HEALTH	UMVDIR	
• Healthbridge Extreme to UMVUZO HEALTH	92200	
Supreme to UMVUZO HEALTH	90689	
Standard to UMVUZO HEALTH	94225	
Ultra-Affordable to UMVUZO HEALTH	94454	
Ultra-Affordable Value to UMVUZO HEALTH	94709	
Activator to UMVUZO HEALTH	92784	
• iTrack All options to UMVUZO HEALTH	920P	
• Lenasia Computer Services All options to UMVUZO HEALTH	UMVO	
• MediSwitch (DHS) All options to UMVUZO HEALTH	920P	UHMS0001
• Mededi All options to UMVUZO HEALTH	S2940	
• Pharmacy claims All options via Mediscor	MDS0059	

Please contact our Call centre on 0861 083 084 or info@umvuzohealth.co.za should you have any enquiries. You can also register on our Provider portal at www.umvuzohealth.co.za to access claims information, payments and statements.

Kind regards

UMVUZO HEALTH MEDICAL SCHEME