

# YANDISA

## UMVUZO BENEFIT

Dear Intermediary/Broker Consultant,

### YANDISA UMVUZO BENEFIT

Umvuzo Health Medical Scheme introduced the Yandisa Umvuzo Benefit as part of the Scheme's benefits for 2024. In line with our commitment to clear and concise communication, we hereby wish to provide greater clarity and information on the Yandisa Umvuzo Benefit to all our valued stakeholders.

The Yandisa Umvuzo Benefit is defined within the rules of the Scheme as a **pre-authorised benefit extender for specific items that can extend cover under exceptional circumstances for an existing benefit or where such a benefit has been depleted. Factors taken into account in the granting of this benefit will include but are not limited to clinical, functional and financial factors and intended purpose. The benefit is limited to R 50 000 per family per year.**

From the definition, the following is to be noted:



1.

#### IT REQUIRES PRE-AUTHORISATION.

All Yandisa Umvuzo Benefit applications will be subject to review by the Scheme's Clinical Committee.

Members wanting to apply, [click here](#)

OR

can be requested from the call centre.  
**0861 083 084**

#### IT IS A BENEFIT EXTENDER FOR SPECIFIC ITEMS WITHIN AN EXISTING BENEFIT.

In other words, the item in question must be covered in terms of the benefits for the option that the member is on, but the available benefit limit may not be sufficient for the item needed.

Examples:



External medical appliances like a wheelchair or additional assistance with wound care for a person who is suffering from wounds that are not healing properly.



Items that are classified as **Scheme exclusions** in terms of Annexure C of the Scheme's registered rules **will not qualify** for consideration under the Yandisa Umvuzo Benefit.

2.



3.

#### VARIOUS FACTORS WILL DETERMINE WHETHER THE BENEFIT WILL BE GRANTED.

As referred to in our registered rules, several factors will be considered when a Yandisa Umvuzo Benefit funding request is received. This benefit applies to **exceptional circumstances** and will typically not apply to primary healthcare benefits.



The Scheme intends to **go the extra mile** and assist members who find themselves in such exceptional circumstances that extending their benefit cover for items will **assist in alleviating the impact** that the exceptional circumstance is having on a member's life and health.

4.



#### THE YANDISA UMVUZO BENEFIT IS NOT GAP COVER AND THEREFORE CANNOT BE USED TO COVER SHORTFALLS.

For example:



The rates asked by some providers and the Scheme's reimbursement rate for specific tariffs.

We trust that the above information assists in clarifying when an application for the Yandisa Umvuzo Benefit can be submitted for consideration by our Clinical Committee.

Should you have any questions about this letter, please email [info@umvuzohealth.co.za](mailto:info@umvuzohealth.co.za) for assistance.

Yours in health,  
 Umvuzo Health Medical Scheme