

# UMVUZO HEALTH CONTACT DETAILS PER DEPARTMENT

## GENERAL ENQUIRIES, CLIENT SERVICES AND CLAIMS:

Tel: 0861 083 084  
Fax: 0866 700 242  
Email: [info@umvuzohealth.co.za](mailto:info@umvuzohealth.co.za) | [brokers@umvuzohealth.co.za](mailto:brokers@umvuzohealth.co.za)  
"Please Call Me" 060 070 2095 (during office hours)  
WhatsApp: 060 070 2094 (during office hours)

## MEMBERSHIP DEPARTMENT:

Tel: 0861 083 084  
Email: [membership@umvuzohealth.co.za](mailto:membership@umvuzohealth.co.za)

## SUSPENSIONS & ARREARS:

Tel: 057 353 1338  
Email: [jessicadl@umvuzohealth.co.za](mailto:jessicadl@umvuzohealth.co.za)

## BILLINGS & PAYMENTS:

Tel: 057 353 1337  
Email: [elviras@umvuzohealth.co.za](mailto:elviras@umvuzohealth.co.za)

## PRE-AUTHORISATIONS FOR HOSPITALISATION (ALL OPTIONS) SPECIALIST VISITS (ONLY STANDARD, ULTRA AFFORDABLE AND ULTRA AFFORDABLE VALUE OPTIONS) AND AD HOC OTHER SERVICES REQUIRING PRE-AUTHORISATION FOR E.G AFTER-HOUR VISITS:

Tel: 0861 083 084  
Fax: 086 686 5091  
Email: [auth@rxhealth.co.za](mailto:auth@rxhealth.co.za)  
"Please Call Me" 060 070 2352

## ACTIVE DISEASE MANAGEMENT:

Tel: 0861 083 084  
Fax: 0866 443 760  
Email: [auth@rxhealth.co.za](mailto:auth@rxhealth.co.za) (Spinal and Musculo-Skeletal Management Programme) or  
Fax: 0866 702 623  
Email: [chronic@rxhealth.co.za](mailto:chronic@rxhealth.co.za) (Active Chronic Disease Management Programme) or  
Fax: 0866 747 766

## HIV DISEASE REGISTRATION AND MANAGEMENT PROGRAMME (ALL OPTIONS)

Tel: 0861 083 084  
Fax: 0866 859 709  
Email: [chronic@rxhealth.co.za](mailto:chronic@rxhealth.co.za)

## CHRONIC MEDICINE REGISTRATION (MEDISCOR)

Tel: 0860 113 238  
Fax 0866 151 509  
Email: [preauth@mediscor.co.za](mailto:preauth@mediscor.co.za)

## REGISTRATION OF ONCOLOGY AND CHRONIC RENAL DISEASE TREATMENT (ALL OPTIONS)

Tel: 0861 083 084  
Fax: 0866 865 091  
Email: [care@rxhealth.co.za](mailto:care@rxhealth.co.za)

## MATERNITY REGISTRATION

Tel: 086 108 3084  
Email: [maternity@rxhealth.co.za](mailto:maternity@rxhealth.co.za)

## MEDIPOST COURIER PHARMACY (SHOULD YOU WANT DELIVERY OF YOUR CHRONIC MEDICINE)

Tel: 012 426 4080  
Fax: 0866 889 867  
Email: [mrx2@medipost.co.za](mailto:mrx2@medipost.co.za)

## Head Office Physical Address:

Alenti Office Park, Building D, 457 Witherite Road, The Willows, 0400  
T: +27 (0) 12 845 0000  
[www.umvuzohealth.co.za](http://www.umvuzohealth.co.za) | [info@umvuzohealth.co.za](mailto:info@umvuzohealth.co.za)