

December 2024

Dear Practitioner,

Effective 1 January 2025, UMVUZO HEALTH, will be part of the Preferred Provider Negotiators (PPN) Contracted Schemes. PPN will administer all UMVUZO Health options and manage the optical benefit on behalf of the Scheme.

PPN will administer optical claims with a service date as from **1 January 2025**.

The 2025 Optical Benefits for UMVUZO HEALTH beneficiaries, will be loaded on the PPN website, www.ppn.co.za, by 15 December 2024.

The optical benefit is subject to the following Rules:

1. No single vision Rx < 0.50 Diopter will be paid or considered for payment.
2. No bifocal/varifocal adds for less than 1 Diopter will be paid or considered for payment.
3. Bifocal/Varifocal lenses for adults under the age of 40 years old must be motivated.
4. No varifocals to children under age 18 years will be paid or considered for payment with the exception of post cataract surgery. Bifocals to be considered for children under the age of 18 years on motivation only.
5. No contact lenses to children under age 16 years unless motivated.
6. Motivations are required for composite consultations performed on children under the age of 5 years old.
7. Vertical prism > 1 Diopter should be motivated.
8. All claims subject to the Validate IT lab order controls and fraud prevention measures.

Benefit Confirmations:

PPN Network Providers will be able to do benefit confirmations via PPN Optimum, while **non-PPN Network Providers**, will be able to contact our PPN Contact Centre on 041 065 0650, Monday – Friday, between 08h00 and 16h30.

Claims Submissions:

Please note that only claims with a service date as from 1 January 2025, should be sent to PPN for processing.

PPN Network Providers will be able to submit all 2025 claims via PPN Optimum for processing.

Non-PPN Network Providers, can either use Optimum, if registered, or obtain the correct EDI switching codes from their relevant service provider. Alternatively, paper claims can be emailed to claims@ppn.co.za, for processing.

Optical claims with a service date prior 1 January 2025 should be submitted to UMVUZO HEALTH at info@umvuzohealth.co.za or alternatively contact the Scheme on 0861 083 084.

Should you require any additional information/clarity, please do not hesitate to contact our PPN Contact Centre on 041 065 0650 or email us at info@ppn.co.za

We look forward to your co-operation and support during this transitional period.

Kind regards
PPN Management in partnership with UMVUZO HEALTH.