



[www.umvuzohealth.co.za](http://www.umvuzohealth.co.za)

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2 December 2024

To whom it may concern

**2025 BENEFITS AND PROCEDURES**

The year is coming to a close and the Umvuzo Health team would like to use this opportunity to thank providers who serviced our beneficiaries as well as provide you with a short summary of the benefits for 2025. This information is also available on our website at [www.umvuzohealth.co.za](http://www.umvuzohealth.co.za)

The Scheme has 6 options for 2025, namely: -

- Standard option;
- Ultra-Affordable option;
- Supreme option;
- Extreme option;
- Activator option; and
- Ultra-Affordable Value option.

Services

<p>General Practitioners, medication, basic radiology and pathology, dental and optometry.</p>	<p><i>Standard, Ultra-Affordable and Ultra-Affordable Value options</i> are re-imbursed on a Fee-for-service basis up to the available visits and relevant limits.</p> <p>No pre-authorization is required and all accounts must be forwarded to <b>UMVUZO HEALTH</b>.</p>	<p><i>Supreme, Extreme and Activator options</i> are re-imbursed on a Fee-for-service basis up to the available Family / Day-to-day limit and relevant limits.</p> <p>No pre-authorization is required, and all accounts must be forwarded to <b>UMVUZO HEALTH</b>.</p>
<p>Specialists out of hospital.</p>	<p><i>Standard, Ultra-Affordable, Ultra-Affordable Value and Activator options</i> require pre-authorization on 0861 083 084.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH</b>.</p>	<p><i>Supreme and Extreme options</i> are re-imbursed on a Fee-for-service basis up to the available Family limit. No pre-authorization is required, but is subject to available funds in the Family benefit.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH</b>.</p>
<p>Hospitals and specialists in hospital.</p>	<p><i>All options</i> require pre-authorization and case management – please contact 0861 083 084 which is 24/7 available.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH</b>.</p>	<p><i>All options</i> require pre-authorization and case management – please contact 0861 083 084 which is 24/7 available.</p> <p>All accounts must be forwarded to <b>UMVUZO HEALTH</b>.</p>

Please note that claims can be submitted electronically through the following switches: -

Activation and Destination codes

- Datamax  
All options to **UMVUZO HEALTH** UMVUZOMA
  
- eMD  
Extreme to **UMVUZO HEALTH** EMD569  
Supreme to **UMVUZO HEALTH** UMVU03  
Standard to **UMVUZO HEALTH** EMD222  
Ultra Affordable to **UMVUZO HEALTH** EMD223  
Ultra Affordable Value to **UMVUZO HEALTH** UMV003  
Activator to **UMVUZO HEALTH** EMD617
  
- Ediserv/Medilink  
All options to **UMVUZO HEALTH** UMVDIR
  
- Healthbridge  
Extreme to **UMVUZO HEALTH** 92200  
Supreme to **UMVUZO HEALTH** 90689  
Standard to **UMVUZO HEALTH** 94225  
Ultra-Affordable to **UMVUZO HEALTH** 94454  
Ultra-Affordable Value to **UMVUZO HEALTH** 94709  
Activator to **UMVUZO HEALTH** 92784
  
- Lenasia Computer Services  
All options to **UMVUZO HEALTH** UMVO
  
- Medistat  
All options to **UMVUZO HEALTH** UMVUSO
  
- MediSwitch (DHS)  
All options to **UMVUZO HEALTH** 920P UHMS0001
  
- Medicine claims (Pharmacies and Dispensing Doctors)  
All options via **Mediscor** MDS0059

Please contact our Call centre on 0861 083 084 or [info@umvuzohealth.co.za](mailto:info@umvuzohealth.co.za) should you have any enquiries. You can also register on our Provider portal at [www.umvuzohealth.co.za](http://www.umvuzohealth.co.za) to access claims information, payments and statements.

Kind regards

**UMVUZO HEALTH MEDICAL SCHEME**